Subject: Project - IMSA Printer Consolidation Project - **Update #4**

As we stated in the project launch announcement, ITS has begun a printer consolidation project as a result of a joint directive from Central Management Services (CMS) and the Governor's Office. Below is a status update to communicate project progress to the IMSA community.

The past couple of weeks we have had some issues with the A Wing Copy Center - Xerox in A-145. We are working with Xerox to resolve these issues as quickly as possible. An interesting statistic, in only six months we have already produced over 800,000 impressions on this device. Statistics for all of the installed devices in our copy centers can be found at the bottom of this project's web page (link below).

We are still on schedule to deploy two more copy centers this year and will be contacting the departments most closely impacted in the next couple of weeks. We are also working on a central high speed color device for the IMSA community. More information on the color device will be made available in a future project update.

We are still installing printer drivers for all of the new copy centers on staff and lab computers. If you need a printer driver installed for any of the new Xerox copy centers, please contact the ITS Helpdesk via e-mail (helpdesk@imsa.edu). We will get the proper drivers installed as quickly as possible.

Questions concerning this project may be directed to Ralph A. Flickinger, ITS Special Project Manager, ralph@imsa.edu, 630-907-5198. Project status can also be reviewed via the web at the following URL (login required): https://www.imsa.edu/services/helpdesk/its-special-projects-status.

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